

VDSL2 / ADSL BRIDGE MODEM <u>ALL-BM200VDSL2V</u>



USER MANUAL

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Default-IP

192,168,1,1

Username & Password:

admin

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1. Overview

Thank you for choosing our product. The ALL-BM200VDSL2V VDSL Router uses Broadcom's CPE solution that fully complies with DSL, DSL2+ standards. It will provide your SOHO with convenient Internet access.

1.1 Features

1.1.1 Data rate

Downstream data rate up to 50 Mbps,

Upstream data rate up to 100 Mbps

1.1.2 DSL Compliance

ITU G.992.1 (G.DMT)

ITU G.992.2 (G.Lite)

ITU G.994.1 (G.hs)

ITU G.992.3 (G.DMT.BIS)

ITU G.992.4 (G.lite.bis)

ITU G.992.5

Compatible with all T1.413 issue 2 (full rate DMT over analog POTS), and CO DSLAM equipment

TR-069 compliant with ACS

1.1.3 Network Protocol and Features

Ethernet to DSL Self-Learning Transparent Bridging

Internet Control Message Protocol (ICMP)

IP Static Routing

Routing Information Protocol (RIP, RIPv2)

Network Address Translation (NAT)

Virtual Server, Port Forwarding

DDNS

Simple Network Time Protocol (SNTP)

VPN pass-through (IPSec/PPTP/L2TP)

Parent control

1.1.4 ATM Capabilities

RFC 1483 Multi-protocol over ATM "Bridged Ethernet" compliant

RFC 2364 PPP over ATM compliant

RFC 2516 PPP over Ethernet compliant

ATM Forum UNI3.1/4.0 PVC

VPI Range: 0-255

VCI Range: 32-65535

UNI 3.0 & 3.1 Signaling

ATM AAL5 (Adaption Layer type 5)

OAM F4/F5

1.1.5 Firewall

Built-in NAT

MAC Filtering

Packet Filtering

Stateful Packet Inspection (SPI)

Denial of Service Prevention (DoS)

DMZ

1.1.6 Management Support

Web Based GUI

Upgrade or update via FTP/HTTP

Command Line Interface via Telnet

Diagnostic Test

Firmware upgrade-able for future feature enhancement

1.1.7 Operating System Support

WINDOWS 98/SE/ME/2000/XP/VISTA/7/8

Macintosh

LINUX

1.1.8 Environmental

Operating humidity: 10%-90% non-condensing

Non-operating storage humidity: 5%-95% non-condensing

1.2 Packet Contents

1x ALL-BM200VDSL2V

1x TAE-Adapter

1x Power Adapter

1x Telephone Line

1x Ethernet Cable

1x CD

1.3 System Requirements

Before using this ROUTER, verify that you meet the following requirements:

Subscription for DSL service. Your DSL service provider should provide you with at least one valid IP address (static assignment or dynamic assignment via dial-up connection).

One or more computers, each contains an Ethernet 10/100M Base-T network interface card (NIC).

A hub or switch, if you are connecting the device to more than one computer.

For system configuration using the supplied web-based program: A web browser such as Internet Explorer v5.0 or later, or Netscape v4.7 or later.

1.4 Factory Defaults

The device is configured with the following factory defaults:

IP Address: 192.168.1.1

Subnet Mask: 255.255.255.0

Encapsulation: LLC/SNAP-BRIDGING or VC/MUX

VPI/VCI: According to local information

1.5 Warning and Cautions

Never install telephone wiring during storm. Avoid using a telephone during an electrical storm. There might be a risk of electric shock from lightening.

Do not install telephone jacks in wet locations and never use the product near water.

To prevent dangerous overloading of the power circuit, be careful about the designed maximum power load ratings. Not to follow the rating guideline could result in a dangerous situation.

Please note that telephone line on modem must adopt the primary line that directly outputs from junction box. Do not connect Router to extension phone. In addition, if your house developer divides a telephone line to multi sockets inside the wall of house, please only use the telephone that has connected with the splitter of DSL Router when you access the Internet. Under the above condition, if you also install telephone with anti-cheat-dial device, please pull out this kind of telephone, otherwise DSL Router may occur frequently off-line.

2. Hardware Description

Front Panel



LED	Color	Function
•	Green	On: Power on Off: No power
0	Green	On: LAN link established and active via LAN port Blinking: DSL data activity occurs Off: No LAN link via LAN port
р	Green	On: DSL link established and active Quick Blinking: DSL is trying to establish a connection Slow Blinking: No DSL link
•	Green	On: IP connected Blinking: IP connected and IP traffic is passing through the device Off: Modem power off or DSL connection not present

Rear Panel



Port	Function
DSL	Connect the device to an DSL telephone jack or splitter by
	using a RJ11 telephone cable.
ETH	Connect the device to users PCs ethernet port or to the
	uplink port on users hub/switch by using a RJ45 cable
Reset	System reset or reset to factory defaults
ON/OFF	Switch it on or off
Power	Connect tot he supplied power adapter

3. Hardware Installation

This chapter shows the user how to connect the Router. Meanwhile, it introduces the appropriate environment for the Router and installation instructions.

1. Using a telephone line to connect the **DSL** port of ROUTER to the **Modem** port of the splitter, and using a other telephone line connect user's telephone to the **PHONE** port of the splitter, then connect the wall phone jack to the **LINE** port of the splitter.

The splitter comes with three connectors as below:

LINE: Connects to a wall phone jack (RJ-11 jack)

ROUTER: Connects to the DSL jack of ROUTER

PHONE: Connects to a telephone set

- 2. Using an Ethernet Cable to connect the LAN port of the ROUTER to user's LAN or a PC with network card installed.
- 3. Connect the power cable to the POWER connector on ROUTER, then plug in the power adapter to the power outlet, and then press the on-off button.

Notes: Without the splitter and certain situation, transient noise from telephone can interfere with the operation of the Router, and the Router may introduce noise to the telephone line. To prevent this from happening, a small external splitter must be connected to each telephone.

4. PC Configuration Guide

4.1 For Windows 7

- 1. Click "Start -> Control Panel-> Network and Internet -> View networks status -> Change adapter settings"
- Right-click Wireless Network Connection (or Local Area connection), and then click Properties.
- 3. Select Internet Protocol Version 4 (TCP/IPv4), and then click Properties.
- 4. Select Static IP for IP address 192.168.1.2, subnet mask 255.255.255.0, default gateway 192.168.1.1 and Static DNS Server for 192.168.1.1 or 8.8.8.8. Then click OK.

4.2 For Windows 8

- 1. Move your mouse to the lower right corner and click the **Search** icon in the popups.
- 2. Go to **Apps**, type **Control Panel** in the search box and press enter.
- 3. Go to "Control Panel -> View networks status-> Change adapter settings"
- 4. Right-click **Ethernet**, select **Properties**, then double-click **internet protocol version 4** (TCP/IPv4).
- 5. Select Static IP for IP address 192.168.1.2, subnet mask 255.255.255.0, default gateway 192.168.1.1 and Static DNS Server for 192.168.1.1 or 8.8.8.8. Then click OK.

4.3 For Windows XP

- 1. Click "Start" -> Control Panel -> Network and Internet Connection -> Network Connections"
- 2. Right-click **Wireless Networks Connection** (or Local Area Connection), and then click **Properties**.
- 3. Select Internet Protocol (TCP/IP), and then click Properties.
- 4. Select Static IP for IP address 192.168.1.2, subnet mask 255.255.255.0, default gateway 192.168.1.1 and Static DNS Server for 192.168.1.1 or 8.8.8.8. Then click OK.

4.4 For Mac OS X

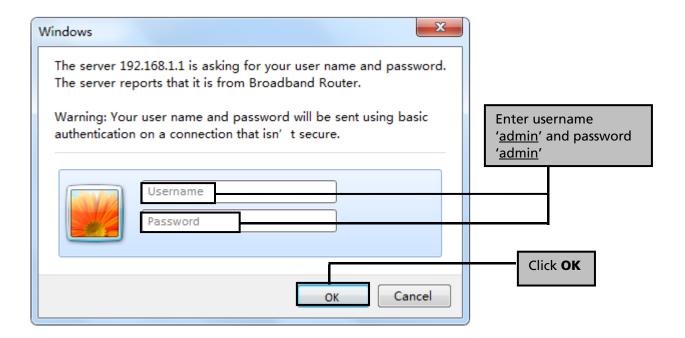
- 1. Click the **Apple** icon on the upper left corner of the screen.
- 2. Go to "System Preference" -> Network".
- Select Airport on the left menu bar, and then click Advanced for wireless configuration; or select Ethernet for wired configuration,
- 4. In the Configure IPv4 box under TCP/IP, select Static IP for IP address 192.168.1.2, subnet mask 255.255.255.0, default gateway 192.168.1.1 and Static DNS Server for 192.168.1.1 or 8.8.8.8. Then click OK. Click Apply to save the settings at last.

5. Web-based Management Guide

In order to use the web-based management software it will be necessary to use a computer that occupies the same subnet as the Router. The simplest way to do this for many users will be to use DHCP server that is enabled by default on the Router.

5.1 Setting page

Launch a web browser, such as Internet Explorer, and then use http://192.168.1.1 to log on to the setting pages.



We can select wizard setup or advanced setup mode to setup KD218.the wizard set up will guide us for a basic setting, and the advanced setup will guide us to home page for more detailed setup.

5.2 Internet Access Configuration

5.2.1 Quick Setup Routing

1. After log in, you will see the following screen. Click **Quick Setup** from the panel and then click **Next**.

Please select Wizard or Advanced mode

The Wizard setup walks you through the most common configuration settings. We suggest you use this mode if it is the first time you are setting up your router or if you need to make basic configuration changes.

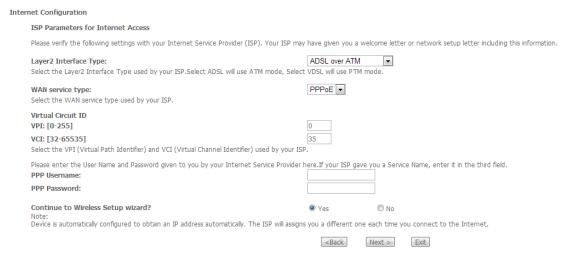
Use Advanced mode if you need access to more advanced features not included in Wizard mode.

0	Go	to	Wizard	setup
---	----	----	--------	-------

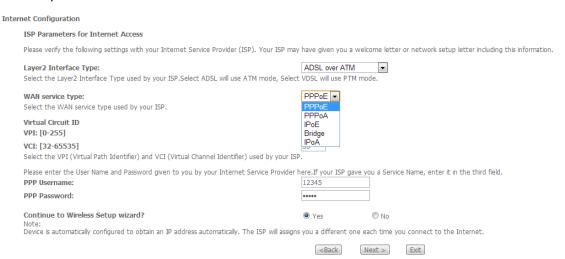
- Go to Advanced setup
- Click here to always start with the Advanced setup.



- 2. Then Select Layer2 Interface ADSL over ATM (ADSL Setup) or PTM (VDSL Setup).
- If your ISP provide ATM mode please input VPI/VCI parameters.



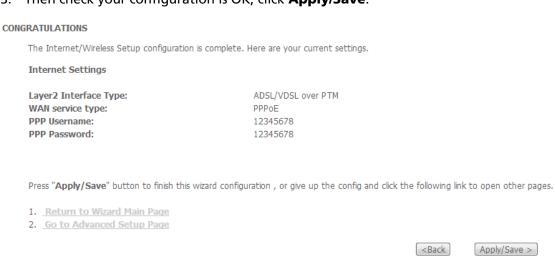
Then select WAN service and input PPP configuration. Most ISP provides PPP username and password. Then click **Next**.



If your ISP provides PTM Mode, please choose 'ADSL/VDSL over PTM' in 'Select Layer2
Interface'. Then select 'WAN service type' and input PPP configuration. Most ISP provides
PPP username and password. Then click Next.

Interr	et Configuration		
	ISP Parameters for Internet Access		
	Please verify the following settings with your Internet Service Provider (ISP). Your ISP may	have given you a welc	ome letter or network setup letter including this information.
	Layer2 Interface Type: Select the Layer2 Interface Type used by your ISP.Select ADSL will use ATM mode, Select	ADSL/VDSL over PT VDSL will use PTM mo	
	WAN service type: Select the WAN service type used by your ISP.	PPP₀E ▼	
	Please enter the User Name and Password given to you by your Internet Service Provider h PPP Username:	ere.If your ISP gave yo 12345677	ou a Service Name, enter it in the third field.
	PPP Password:		
	Continue to Wireless Setup wizard? Note: Device is automatically configured to obtain an IP address automatically. The ISP will assigns	Yes Yes You a different one ea	○ No sich time you connect to the Internet.
		<back n<="" th=""><th>ext > Exit</th></back>	ext > Exit

3. Then check your configuration is OK, click **Apply/Save**.



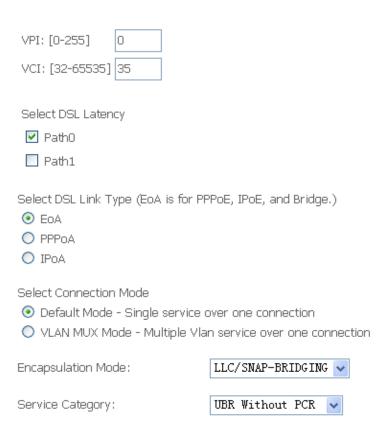
5.2.2 ADSL Setup

From home page, you can find **Advanced Setup** option on the left router configuration page. Delete all the **WAN Services & ATM, PTM Interface.**

1. From **Layer2 Interface**, click **ATM Interface**. You can set it up according to the following steps. You Choose **Add** or **Remove** to configure DSL ATM interfaces.



2. Click **Add** to configure PVC identifier, select DSL latency and select connection mode according to your local occasion. After the configuration, you need to click **Apply/Save**.



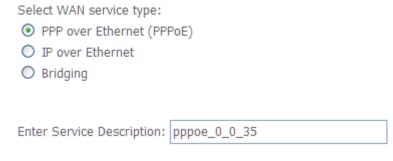
3. Click **WAN Service** from the left menu.



4. Click **Add** to select a layer 2 interface for this service and then click **Next**.



5. Choose WAN service type, just choose PPPoE for example here. You can enter your own service description here if you want and then click **Next**.



6. Input **PPP Username** & **PPP Password** and then click **Next**. The user interface allows a maximum of 256 characters in the user name and a maximum of 32 characters in the password.

PPP	Username:		
PPP	Password:		
PPPc	E Service Name:		
Auth	entication Method:	AUTO	~
	Enable Fullcone NA	Т	
	Dial on demand (wi	th idle timeout timer)	
	PPP IP extension		
	Use Static IPv4 Add	ress	
	Enable PPP Debug I	Mode	
	Bridge PPPoE Fram	es Between WAN and Loc	al Ports
_	-		
Mult	ticast Proxy		
Mult	Enable IGMP Multica	ast Proxv	
	No Multicast VLAN F		
	NO MUITICAST VLAN I	-iller	

PPPoE service name can be blank unless your Internet Service Provider gives you a value to enter.

Authentication method is default to **Auto**. It is recommended that you leave the **Authentication method** in **Auto**, however, you may select **PAP** or **CHAP** if necessary. The default value for MTU (Maximum Transmission Unit) is **1500** for PPPoA and **1492** for PPPoE. Do not change these values unless your ISP asks you to.

Enable Full Cone NAT: In full cone NAT, all requests from the same private IP address and port are mapped to the same public source IP address and port. Someone on the Internet only needs to know the mapping scheme in order to send packets to a device behind the VDSL Device.

The gateway can be configured to disconnect if there is no activity for a specific period of time by selecting the **Dial on demand** check box and entering the **Inactivity timeout**. The entered value must be between 1 minute and 4320 minutes.

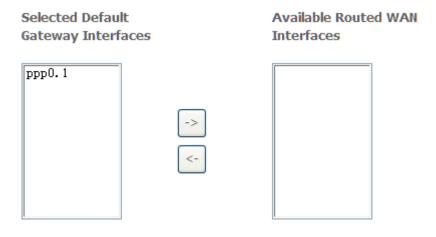
Use Static IPv4 address: If the ISP gave you a static (fixed) IP address, select this option and enter it in the IP Address field. If the ISP did not give you a static IP address, clear the Use Static IP Address option. The ISP automatically assigns the WAN connection an IP address when it connects.

Enable PPP Debug Mode: Select this to turn on the debug mode for the PPP connection.

Bridge PPPoE Frames Between WAN and Local Ports: In addition to the VDSL Device's built-in PPPoE client, you can enable this to pass PPPoE through in order to allow LAN hosts to use PPPoE client software on their computers to connect to the ISP via the VDSL Device. Each host can have a separate account and a public WAN IP address. PPPoE pass through is an alternative to NAT for applications where NAT is not appropriate. Disable PPPoE pass through if you do not need to allow hosts on the LAN to use PPPoE client software on their computers to connect to the ISP.

The **PPP IP Extension** is a special feature deployed by some service providers. Unless your service provider specifically requires this setup, do not select it. If you need to select it, the PPP IP Extension supports the following conditions:

- It allows only one computer on the LAN.
- The public IP address assigned by the remote using the PPP/IPCP protocol is actually not used on the WAN PPP interface. Instead, it is forwarded to the computer's LAN interface through DHCP. Only one system on the LAN can be connected to the remote, since the DHCP server within the VDSL gateway has only a single IP address to assign to a LAN device.
- NAPT and firewall are disabled when this option is selected.
- The gateway becomes the default gateway and DNS server to the computer through DHCP using the LAN interface IP address.
- The gateway extends the IP subnet at the remote service provider to the LAN computer. That is, the PC becomes a host belonging to the same IP subnet.
- The VDSL gateway bridges the IP packets between WAN and LAN ports, unless the packet is addressed to the gateway's LAN IP address.
 - 7. Select a preferred wan interface as the system default gateway.



8. Get DNS server information from the selected WAN interface or enter static DNS server IP addresses. If only single PVC with IPoA or static MER protocol is configured, you must enter static DNS server IP addresses.

Select DNS Serve	r Interface from available WAN interfaces:
Selected DNS Server Interfaces	Available WAN Interfaces
ppp0. 1	->
O Use the following	Static DNS IP address:
Primary DNS server:	
Secondary DNS server:	

9. Make sure that the settings below match the settings provided by your ISP. Click on the **Apply/Save** button to save your configurations.

Connection Type:	PPPoE
NAT:	Enabled
Full Cone NAT:	Disabled
Firewall:	Enabled
IGMP Multicast:	Disabled
Quality Of Service:	Enabled

10. Then you will see the following screen at **Device Info**.

WAN Information	
- WAN Type:	
- WAN service type:	
- IP Address:	
- Primary DNS server:	
- Secondary DNS server:	
- Default Gateway:	
- Default IPv6 Gateway:	
LAN Information	
- LAN IPv4 Address:	192.168.1.1
- IPv4 Subnet Mask:	255.255.255.0
- LAN IPv6 ULA Address:	
Wireless Information	
- Status:	Enabled
- SSID:	WLAND19BE9
- Chanel:	Auto(Current: 1)
- Security:	WPA2 -PSK
- WPS:	Disabled

5.2.3 VDSL Setup

From home page, you can find **Advanced Setup** option on the left router configuration page. Delete all the **WAN Services & ATM, PTM Interface** first.

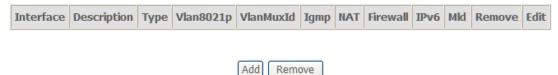
1. From **Layer2 Interface**, click **PTM Interface**. You can set it up according to the following steps. You Choose **Add** or **Remove** to configure DSL PTM interfaces.



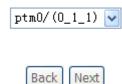
2. Click **Add** to configure **PTM Priority**, select DSL latency and select connection mode according to your local occasion. After the configuration, you need to click **Apply/Save**.

Select DSL Latency ✓ Path0 (Fast) ☐ Path1 (Interleaved)	
Select Scheduler for Queues of Equal Weighted Round Robin Weighted Fair Queuing	Precedence as the Default Queue
Default Queue Weight: Default Queue Precedence:	1 [1-63] 8 [1-8] (lower value, higher priority)
Default Queue Shaping Rate: Default Queue Shaping Burst Size:	[Kbits/s] (blank indicates no shaping) 3000 [bytes] (shall be >=1600)

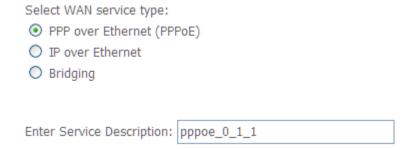
3. Click **WAN Service** from the left menu.



4. Click **Add** to select a layer 2 interface for this service and then click **Next**.



5. Choose WAN service type, just choose PPPoE for example here. You can enter your own service description here if you want and then click **Next**.



6. Input **PPP Username** & **PPP Password** and then click **Next**. The user interface allows a maximum of 256 characters in the user name and a maximum of 32 characters in the password.

PPP	Username:		
PPP	Password:		
PPPo	E Service Name:		
Auth	entication Method:	AUTO	~
	Enable Fullcone NAT	г	
	Dial on demand (wit	th idle timeout timer)	
	PPP IP extension		
	Use Static IPv4 Add	ress	
	Enable PPP Debug N	/lode	
	Bridge PPPoE Frame	es Between WAN and Loc	al Ports
Mult	ticast Proxy		
	Enable IGMP Multica	ast Proxy	
	No Multicast VLAN F		

PPPoE service name can be blank unless your Internet Service Provider gives you a value to enter.

Authentication method is default to **Auto**. It is recommended that you leave the **Authentication method** in **Auto**, however, you may select **PAP** or **CHAP** if necessary. The default value for MTU (Maximum Transmission Unit) is **1500** for PPPoA and **1492** for PPPoE. Do not change these values unless your ISP asks you to.

Enable Full Cone NAT: In full cone NAT, all requests from the same private IP address and port are mapped to the same public source IP address and port. Someone on the Internet only needs to know the mapping scheme in order to send packets to a device behind the VDSL Device.

The gateway can be configured to disconnect if there is no activity for a specific period of time by selecting the **Dial on demand** check box and entering the **Inactivity timeout**. The entered value must be between 1 minute and 4320 minutes.

Use Static IPv4 address: If the ISP gave you a static (fixed) IP address, select this option and enter it in the IP Address field. If the ISP did not give you a static IP address, clear the Use Static

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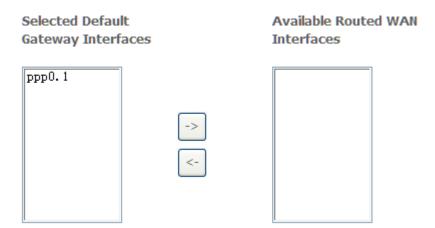
IP Address option. The ISP automatically assigns the WAN connection an IP address when it connects.

Enable PPP Debug Mode: Select this to turn on the debug mode for the PPP connection.

Bridge PPPoE Frames Between WAN and Local Ports: In addition to the VDSL Device's built-in PPPoE client, you can enable this to pass PPPoE through in order to allow LAN hosts to use PPPoE client software on their computers to connect to the ISP via the VDSL Device. Each host can have a separate account and a public WAN IP address. PPPoE pass through is an alternative to NAT for applications where NAT is not appropriate. Disable PPPoE pass through if you do not need to allow hosts on the LAN to use PPPoE client software on their computers to connect to the ISP.

The **PPP IP Extension** is a special feature deployed by some service providers. Unless your service provider specifically requires this setup, do not select it. If you need to select it, the PPP IP Extension supports the following conditions:

- a. It allows only one computer on the LAN.
- b. The public IP address assigned by the remote using the PPP/IPCP protocol is actually not used on the WAN PPP interface. Instead, it is forwarded to the computer's LAN interface through DHCP. Only one system on the LAN can be connected to the remote, since the DHCP server within the VDSL gateway has only a single IP address to assign to a LAN device.
- c. NAPT and firewall are disabled when this option is selected.
- d. The gateway becomes the default gateway and DNS server to the computer through DHCP using the LAN interface IP address.
- e. The gateway extends the IP subnet at the remote service provider to the LAN computer. That is, the PC becomes a host belonging to the same IP subnet.
- f. The VDSL gateway bridges the IP packets between WAN and LAN ports, unless the packet is addressed to the gateway's LAN IP address.
- 7. Select a preferred wan interface as the system default gateway.



8. Get DNS server information from the selected WAN interface or enter static DNS server IP addresses. If only a single PVC with IPoA or static MER protocol is configured, you must enter static DNS server IP addresses.

 Select DNS Server Interface from 	rom available WAN interfaces
Selected DNS Server Interfaces	Available WAN Interfaces
ppp0.1 -> <-	
O Use the following Static DNS II	P address:
Primary DNS server:	
Secondary DNS server:	

9. Make sure that the settings below match the settings provided by your ISP. Click on the **Apply/Save** button to save your configurations.

Connection Type:	PPPoE
NAT:	Enabled
Full Cone NAT:	Disabled
Firewall:	Enabled
IGMP Multicast:	Disabled
Quality Of Service:	Enabled

10. Then you will see the following screen at **Device Info**.

WAN Information	
- WAN Type:	
- WAN service type:	
- IP Address:	
- Primary DNS server:	
- Secondary DNS server:	
- Default Gateway:	
- Default IPv6 Gateway:	
LAN Information	
- LAN IPv4 Address:	192.168.1.1
- IPv4 Subnet Mask:	255.255.255.0
- LAN IPv6 ULA Address:	
Wireless Information	
- Status:	Enabled
- SSID:	WLAND19BE9
- Chanel:	Auto(Current: 1)
- Security:	WPA2 -PSK
- WPS:	Disabled

5.2.4 LAN Settings

From **LAN**, Configure the DSL Router's IP Address and Subnet Mask for LAN interface. In this page.

Local Area Network (LAN) Setup

Configure the Broadband Router IP Address and Subnet Mask for LAN interface. GroupName Default 🔻

IP Address: 192.168.1.1
Subnet Mask: 255.255.255.0

- Enable IGMP Snooping
- Standard Mode
- Blocking Mode

Enable IGMP LAN to LAN Multicast:

Disable ▼

(LAN to LAN Multicast is enabled until the first WAN service is connected, regardless of this setting.)

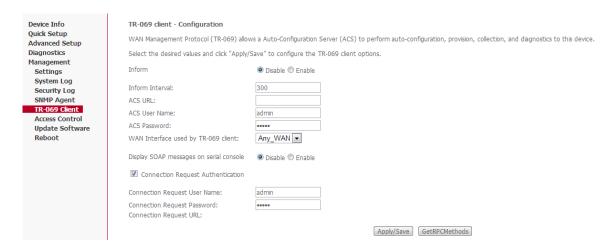
Enable LAN side firewall

Item	Description
IP address	This is the IP address that other devices on your local network will use to connect to the modem.
Subnet mask	This defines the size of your network. The default is 255.255.255.0 .

5.3 Management

5.3.1 TR069

WAN Management Protocol (TR-069) allows a Auto-Configuration Server (ACS) to perform auto-configuration, provision, collection, and diagnostics to this device. Select **TR-069 Configuration** from **Advanced->CWMP**.



Inform: Whether or not the CPE must periodically send CPE information to Server using the Inform method call.

Inform Interval: The duration in seconds of the interval for which the CPE MUST attempt to connect with the ACS and call the Inform method if Inform is enabled.

ACS URL: URL for the CPE to connect to the ACS using the CPE WAN Management Protocol. And through ACS (Auto-Configuration Server) you can perform auto-configuration, provision, collection, and diagnostics to this router.

ACS User Name: Username used to authenticate an ACS making a Connection Request to the CPE.

ACS Password: Password used to authenticate an ACS making a Connection Request to the CPE. When read, this parameter returns an empty string, regardless of the actual value.

WAN Interface used by TR-069 client: Remember to choose the interface of PVC used for TR069.

Connection Request User Name: Username used to authenticate the CPE when making a connection to the ACS using the CPE WAN Management Protocol. This username is used only for authentication of the CPE.

Connection Request Password: Password used to authenticate the CPE when making a connection to the ACS using the CPE WAN Management Protocol. This password is used only for authentication of the CPE.

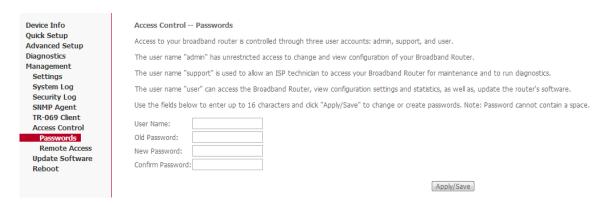
GetRPCMethods: Used by a CPE or ACS to discover the set of methods supported by the ACS or CPE it is in communicate with.

Note: If you want to cancel all modification that you do on the Router, please select from "Admin -> Commit/Reboot -> Factory Default Configuration -> Reboot" to restore factory default settings.

5.3.2 Access Control

Access Control will let you change the password that you need to login in the router's setting page.

1. Select Passwords from Management->Access Control.



- 2. Type the user name in the **User Name**. There are 3 user name has different power to manage the router. Each of them has been shown in the screen;
- 3. Type in the Old Password;
- 4. Type in the **New Password** and **Confirm Password**. These two blanks should be typed in the same words;
- 5. Click Apply/Save;
- 6. You will see the following screen.

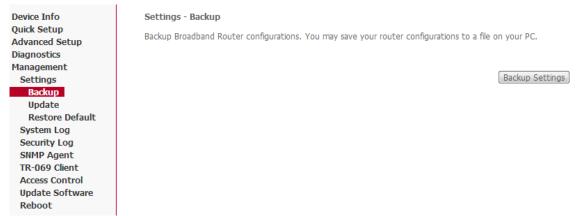
Message

Password change successful

Note: If you want to cancel all modification that you do on the Router, please select from "Maintenance -> Reboot -> Restore factory default settings.

5.3.3 Backup

- 1. You can choose **Backup** in the **Management -> Settings**. Click **Backup Settings** to storage your settings at present.
- 2. Choose the path where your settings want to set in.



Note: If you want to cancel all modification that you do on the Router, please select from "Maintenance -> Reboot -> Restore factory default settings.

5.3.4 Restore Default

- 1. You can release the ball-point after about 5 seconds.
- 2. You can go to Restore Default at Management and click Restore Default Settings and wait until the router reboot it again.



Note: After you have then completed the full-reset. Your VDSL router will now have its factory default settings. IP address will be 192.168.1.1 and the subnet mask will be 255.255.255.0. User name will be admin and password will be admin.

5.3.5 Update

1. You can update your firmware at Update in Management-Update Software.



Note: Be sure that the firmware you want to update is the same product model as yours. Do not turn off the power when the updating is not finished! When it finished, you can't turn back to the default version unless you have the previous firmware!

6. Appendix: Frequently Asked Questions

This chapter offers some suggestions to solve problems you might encounter. The potential problems are divided into 3 categories: Power, Hardware Connections, and LEDs; Device Access and Login; Internet Access.

6.1 Power, Hardware Connections and LEDs

None of the LEDs are on when power on the router.

Please make sure what you use is the power adaptor (as attached in the package) and check the connection between AC power and VDSL router.

DSL LED doesn't turn on after connect telephone line.

Please make sure what you use is the standard telephone line (as attached in the package), make sure the line is connected correctly and check whether there is poor contact at each interface. Wait for 30 seconds to allow the VDSL router to establish connection with your VDSL operator.

DSL LED is in the circulation of slow-flashing and fast-flashing after connection telephone line.

This situation means the VDSL router is in the status of failing to establish connection with Central Office. Please check carefully and confirm whether the VDSL router has been installed correctly.

LAN LED doesn't turn on after Ethernet cable is been connected.

Please make sure the Ethernet cable is connected to hub/PC and VDSL router correctly. Then please make sure the PC/hub has been powered on.

Please make sure that you use parallel network cable to connect Uplink port of hub, or use parallel network cable to connect PC. If connect normal port of hub (not Uplink port), you must use cross-cable. Please make sure that your network cables meet the networking requirements above.

6.2 Device Access and Login

I forgot the IP address of the VDSL Router.

- 1. The default IP address is **192.168.1.1**.
- If you changed the IP address and have forgotten it, you might get the IP address of the Router by looking up the IP address of the default gateway of your computer. To do this in most Windows computers, click **Start** > **Run**, enter **cmd**, and then enter **ipconfig**. The IP address of the **Default Gateway** might be the IP address of the router (it depends on the network), so enter this IP address in your Internet browser.
- 3. If this does not work, you have to reset the device to its factory defaults.

I forgot the password.

- 1. The default password is **password**.
- 2. If this does not work, you have to reset the device to its factory defaults.

I cannot see or access the Login screen in the web configurator.

Make sure you are using the correct IP address.

- The default IP address is 192.168.1.1.
- If you changed the IP address, use the new IP address.
- If you changed the IP address and have forgotten it, see the Frequently Asked
 Question -> I forgot the IP address of the VDSL router.
- Make sure you are using the correct IP address.
- 2. Check the hardware connections and make sure the LEDs are behaving as expected.
- 3. Make sure your Internet browser doesn't block pop-up windows.
- 4. Make sure your computer is in the same subnet as the router.
- 5. Reset the device to its factory defaults and reboot it again.

6.3 Internet Access

My PC cannot access the Internet

First check whether PC can ping the interface Ethernet IP address of this product successfully (default value is 192.168.1.1) by using ping application. If ping application fails, please check the connection of Ethernet cable and check whether the states of LEDs are in gear. If the PC uses private IP address that is set manually (non-registered legal IP address), please check:

- 1. Whether IP address of the PC gateway is legal IP address. Otherwise please use the right gateway, or set the PC to Obtain an IP address automatically.
- 2. Please confirm the validity of DNS server appointed to the PC with VDSL operator. Otherwise please use the right DNS, or set the PC to Obtain an IP address automatically.
- 3. Please make sure you have set the NAT rules and convert private IP address to legal IP address. IP address range of the PC that you specify should meet the setting range in NAT rules.
- 4. Central Office equipment may have problem.
- 5. The country or the wireless network type you selected is wrong.

My PC cannot browser Internet web page.

Please make sure DNS server appointed to the PC is correct. You can use ping application program to test whether the PC can connect to the DNS server of the VDSL operator.

Initialization of the PVC connection failed.

Be sure that cable is connected properly from the DSL port to the wall jack. The DSL LED on the front panel of the VDSL router should be on. Check your VPI, VCI, type of encapsulation and type of multiplexing setting are the same as what you collected from your service provider, Reconfigure VDSL router and reboot it. If you still cannot work it out, you may need to verify these variables with the service provider.

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